

Stephen Mark Briggs BEng

Supply Chain, Mobility & Asset Management • Programme & Delivery Leadership

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PROFESSIONAL PROFILE

Programme and delivery leader with deep, hands-on expertise in supply chain, mobility, asset management and fulfilment. A specialist background in auto-ID / RFID and mobile-working solutions — designing, delivering and rolling out technology that tracks assets, mobilises workforces and improves visibility across the supply chain — combined with senior programme management across highly regulated industries.

Proven at taking supply-chain and mobility programmes end to end: business case and requirements, supplier and vendor management, logistics and deployment planning, commissioning, early-life support and customer acceptance — across hundreds of sites and tens of thousands of devices. Equally comfortable as the technical SME shaping a solution and as the programme leader accountable for delivery, governance and benefits. A trusted, pragmatic single point of contact between business, programme and C-level stakeholders.

CORE COMPETENCIES

- Supply Chain Automation & Visibility
- Mobile Workforce / Mobile Device Rollouts (PDAs, handhelds)
- Asset Management & Asset Tracking (RFID, auto-ID, barcode)
- Fulfilment & Proof-of-Delivery (ePOD) Solutions
- Logistics & Deployment Planning
- Supplier & Vendor Management
- Programme & Project Management (Agile, Scrum, SAFe, Waterfall, Hybrid)
- Governance, Risk & PMO Set-up
- Solution Design, Business Case & Requirements
- Stakeholder & Relationship Management (multi-culture, C-level)

SELECTED SUPPLY CHAIN, MOBILITY & ASSET MANAGEMENT HIGHLIGHTS

- **Royal Mail Letters — mobile workforce rollout:** Senior member of the team delivering 26,500 mobile devices (PDAs), mobilising the postal workforce. Ran logistics and deployment planning, supplier work streams and commissioning from procurement through to customer acceptance across multiple locations; also advised client-side on expanding RFID across the Royal Mail Letters pipeline.
- **Trenstar — mobile asset management pioneer:** Designed and installed RFID and barcode/auto-ID solutions to track high-value returnable assets in the brewery and fashion sectors. Delivered the Carlsberg Tetley keg-management solution (RFID tag/antenna design and reader integrated into a handheld) and the in-store Prada RFID solution linking garments to marketing.
- **Tesco — first state-of-the-art RFID solution:** Delivered end to end (business process redesign, business case, site surveys, risk assessment) and led RFID Club Card evaluation, Home Shopping logistics monitoring and secure supply chain projects.
- **Peak-Ryzex — supply chain automation & inventory management:** Delivered a mobile-workforce electronic proof-of-delivery (ePOD) solution for a franchised parcels company across 100+ UK sites, and shaped a Smart Metering field-device programme for a major UK energy company through to rollout.
- **BT Auto-ID — supply chain & asset solution lead:** Led auto-ID/RFID solution design for Airbus, Alstom, Sumitomo, Pirelli (asset & inventory management), Marks & Spencer (intelligent labelling & food supply-chain monitoring), Irish Abattoirs (food traceability), National Blood Service, HBOS (cash in transit) and Totepool.
- **Scale & value:** Managed individual projects valued in excess of £7M; RFID smart-shelf programmes for British American Tobacco and Diageo; supply-chain tracking bids for Diageo, Swiss Post, BAE Systems and Bombardier.

PROFESSIONAL EXPERIENCE

Founder & Product Owner

Pragticality Ltd

2026 – Present

- Building a privately held portfolio of pragmatic, practical ventures, currently focused on trade compliance: weekly briefings for compliance leaders (Gubernis), event-driven CN / HS / HTS classification monitoring (Gnomon) and pre-close trade-compliance diligence for M&A buyers (Liquet).

Senior Programme Manager / Senior Business Consultant

Tata Consultancy Services Ltd UK & Europe

2014 – Present

- Leading a master data transformation programme (SAP MDM → SAP MDG) for a global ICT manufacturer and distributor, creating a single source of master data for business partners, products, reference, finance and trade-compliance data — directly underpinning supply chain, sales and operations.
- Defined and stood up a PMO capability for a global pharmaceutical company's application divestment across supply chain and quality technology portfolios.
- Acted as Programme Director for a major UK financial institution, delivering a strategic risk-reduction programme and the bank's first fixed-price / known-outcome projects.
- Led the design, pilot and scaling of an API/Microservices Factory for a European insurer; defined DevOps governance and Agile/SAFe delivery for transformation programmes.

Head of Programmes & Project Management (Contract)

Peak-Ryzex

2013 – 2014

- Provided PMO, project and programme management into a systems integrator of supply chain automation and inventory-management solutions.
- Delivered a mobile-workforce ePOD (electronic proof-of-delivery) solution for a franchised parcels company across 100+ UK sites — managing third-party suppliers, requirements, data flow/content and infrastructure.
- Shaped and planned a Smart Metering programme for a major UK energy company, securing a master services agreement and field-device rollout.

Strategic Operations Specialist — UK Supply Chain & Procurement Practice

Computer Sciences Corporation (CSC) Lead RFID/Mobility Consultant, Auto-ID SME

2006 – 2013

- Senior member of the team delivering Royal Mail Letters' rollout of 26,500 mobile devices (PDAs), managing supplier work streams, logistics, commissioning and early-life support from procurement to customer acceptance with no major setbacks.
- Client-side advisor to Royal Mail Letters on expanding the use of RFID across the RML pipeline.
- Provided delivery expertise on supply-chain tracking bids/RFPs using pervasive and auto-ID technologies for Diageo, Swiss Post, BAE Systems and Bombardier.
- Turned around a failing Bombardier Transportation programme; delivered a global infrastructure programme spanning 34 countries and 82 locations; supported Transport for London's IT operations for the 2007 Tour de France Grand Départ.

EARLIER CAREER

- **Client Solutions Manager — British Telecom Auto-ID Services** (2004 – 2006). Led RFID/auto-ID solution design and delivery across aerospace, postal, retail, logistics and transport for the clients above.
- **Project Manager / Consultant — Integrated Product Intelligence Ltd** (2003 – 2004). Delivered Tesco's first RFID solution; evaluated RFID smart shelves for British American Tobacco and Diageo and high-performance RFID in food manufacturing.
- **Project Engineer — Trenstar Ltd** (2000 – 2003). RFID/auto-ID asset-tracking solutions including Prada in-store RFID and the Carlsberg Tetley keg-management project.
- **Prior roles:** Telecommunications Engineer, Manpower Services (1997 – 2000); Senior Sales Executive, Reception Information Media (1991 – 1993); Technician / Apprentice, GEC Avionics (1979 – 1991).

EDUCATION & CERTIFICATIONS

- **BEng, Electronics Engineering** — University of Hull (1993 – 1997)
- **Certified ScrumMaster (CSM)** — Scrum Alliance (2017)

- **SAFe Programme Manager (4.5)**

SECTORS & AVAILABILITY

Sectors: Postal & Logistics, Retail, Manufacturing, Aerospace & Defence, Banking & Financial Services, Insurance, Pharmaceuticals, Telecommunications.

Location: Based in Basingstoke, Hampshire — quick access to Heathrow, Central London and national transport links. Open to UK-based hybrid / remote roles and short-term EU travel.